



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY CHN 015/08/05

C A No. Applied For
Complaint No. 48/2026

In the matter of:

Mohd Gulfam Qureshi

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. Shalabh Kumar, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mohd Gulfam Qureshi, Complainant is present in person.
2. Mr. R.S. Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 17th September, 2026

Date of Order: 22nd September, 2026

Order Pronounced By:- Mr. P. K. Agrawal, Member (Legal)

1. The brief facts of the grievance are that the complainant has applied for new electricity connections vide request nos. 8008133512, 8008133062, 8008133081 at premises no. 11042, Kh. No. 169/5/3, Second Floor, Third Floor, Fourth Floor, Village Moza Kadam Sharif, Motia Khan, Sadar Bazar Front, Opposite Hari Mandir SCH, Delhi-110005, but application of the complainant for new electricity connection was rejected by OP on grounds

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"Architect Certificate required for building height, Dues exists at site CA No. 150958081, 401159020, 400972073, 400784390 and 401150851 and DPCC Certificate Required".

2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connections at premises bearing no. 11042, Kh. No. 169/5/3, Village Moza Kadam Sharif, Motia Khan, Sadar Bazar Front, Opposite Hari Mandir SCH, Delhi-110005 vide application nos. 8008133512 (Second Floor), 8008133062 (Third Floor), 8008133081 (Fourth Floor).

It is further submitted that as per the site inspection dated 19.01.2026, it was observed that the building is Ground plus four mixed use (Katra type commercial building). That in order to verify the height of the building, Architect Certificate is required. That sewing work is being carried out at the premises on second and third floor, thereby indicating commercial usage, and accordingly, consent/clearance from DPCC is required.

Reply further submitted that Enforcement dues exist against CA No. 401159020 were raised showing arrears of Rs. 2,43,547/- and against CA No. 401150851 case has been dropped off. The said connection bearing CA No. 401159020 stand in the name of the complainant. Therefore, the complainant is required to file Architect Certificate for verification of building height, DPCC certificate due to commercial usage and clearance of enforcement dues existing at site.

3. The complainant in its rejoinder stated that electricity enforcement dues of meter disconnected by BSES pertain to some other lady Suman w/o Rajesh which are transferred to the complainant. That the complainant sent PGMS No. DEL/20262122526 to CM Office but manager of CMG replied that dues are correct.

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But after filing complaint in CGRF, all the theft bills bearing CA Nos. 400972073, 400784390 and 401150851 and disconnected connection bearing CA No. 150958081 bills of Suman W/o Rajesh have been removed from his property by BSES. It is further stated that the architect certificate is made by M/S Yash Arora Designs (MCD Approved) office address G-14, Namdhari Chambers, D.B Gupta Road, Delhi-110005 on 06.05.2026 with Ref. no. 2995/2026 and COA Registration No. CA/2018/102914. It is further stated that he has given his property on rent to some people and they have installed sewing machines only on the third floor and the rest of the floors are used for living. That he has deposited one of these two bills bearing CA No. 401159019 in full and he is getting its NOC. The other bill vide CA No. 401159020 and amounted Rs. 75,000/- was also settled in Lok Adalat on 13.02.2025 Case No. PLA-II/504/22.01.2025/Y. That due to some illness he was only able to deposit only two instalments of Rs. 25,000/- and the payment of 50,000/- was stopped but then he again filed request in PLA and made a payment of Rs. 20,250/- immediately and the Hon'ble Judge ordered to deposit the remaining amount of Rs. 30,000/- in three equal instalments.

4. The complainant filed additional rejoinder in which he reiterated the contents of the previous rejoinder. It is further submitted that DPCC Certificate has also been issued on 05.09.2026. Further he has applied for fresh connection vide request nos. 8008560823, 8008560905 & 8008555290 for 2nd, 3rd & 4th Floor in NX, NX & DX category.

During the course of the argument, complainant filed orders of the Permanent Lok Adalat and Enforcement dues NOC. Complainant also filed Architect Certificate and DPCC Certificate for Third Floor. The complainant also not pressed the connection on second floor before the Forum stating that the said portion is lying vacant.

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5. Arguments of both the parties are heard.

6. From the narration of facts and material placed before us, we find that the objections of OP for release of new electricity connections were submission of Architect Certificate for verification of building height, DPCC certificate due to commercial usage and clearance of enforcement dues existing at site. The complainant complied all the three objections of OP, by filing DPCC certificate, Architect Certificate and NOC from Permanent Lok Adalat against enforcement dues.

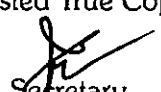
During the arguments, OP objected that the DPCC filed by the complainant is only for third floor and not for second floor; therefore they can only release the connection on the third floor and fourth floor.

7. In view of the above, we are of considered opinion that the objections raised by OP are fulfilled by the complainant, therefore granting new electricity connections cannot be denied to the complainant. Therefore, OP is directed to release the new electricity connections to the complainant on third floor and fourth floor. The connection in question at second floor is not pressed by the complainant before the forum.

ORDER

The complaint is allowed. OP is directed to release the new electricity connections as applied for by the complainant vide request nos. 8008133512, 8008133062, 8008133081 at premises no. 11042, Kh. No. 169/5/3, Third Floor, Fourth Floor, Village Moza Kadam Sharif, Motia Khan, Sadar Bazar Front, Opposite Hari Mandir SCH, Delhi-110005 after completion of other commercial formalities as per DERC Regulations 2017.

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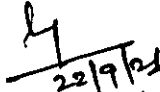
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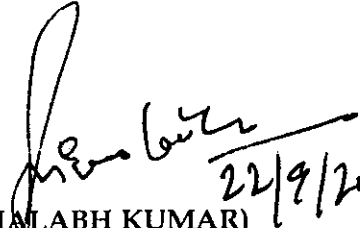
OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

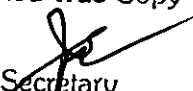

(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN

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